



## Springbank Minor Hockey Refund Policy

Updated May 20, 2025

### **DEFINITIONS**

For the purposes of this policy:

1. **"Base registration fee"** means, for each age group, the registration fee payable by a player in that age group during the earliest period of available registration as published by the SMHA from time to time for registration in its hockey programming for any applicable season.
2. **"Eligible registration fees"** means base registration fees only and shall not include any late fees incurred by a player due to late registration as determined by the SMHA in its sole discretion. For the avoidance of doubt, all late fees incurred for late registration will be non-refundable and forfeited in all circumstances.
3. **"Late fees"** means all registration after Aug 15<sup>th</sup> will have a non-refundable late fee paid by a player for registration in SMHA hockey programming more than the applicable base registration fee for that player; and
4. **"Scheduled evaluation session"** means any evaluation session that a player is registered to participate in by the SMHA regardless of whether that player attends or participates in that evaluation session for any reason whatsoever.

### **COMMUNITY LEAGUE**

#### **1. Mainstream Community U7 to U18**

The Age Group Coordinator and the Operation Administrator must be notified in writing (including by email) of any request to withdraw a player's registration. Once this notification is received, SMHA will notify Hockey Calgary and the registration will be cancelled. Once this occurs, the player withdrawing is not permitted to participate in any SMHA ice times.

As and when applicable, a refund will be processed through the online registration system to the credit card used in the registration process or, where the circumstance requires, the SMHA Treasurer will issue a refund cheque to the person who completed the registration online, in each case, based on the following refund policy.

- (a) **Withdrawals prior to Evaluations.** A full refund of a player's eligible registration fees less a \$125 administration fee and any late fees will be issued for any player



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that withdraws from SMHA hockey programming at any time prior to the start of that player's first scheduled evaluation session.

- (b) **Withdrawals during Evaluations.** A partial refund equal to 50% of a player's eligible registration fee paid less a \$125 administration fee and any late fees will be issued for any player that withdraws from SMHA hockey programming at any time after the start of that player's first scheduled evaluation session and prior to the end of that player's final scheduled evaluation session.
- (c) **Withdrawals after Evaluations.** All registration fees paid are non-refundable and no refunds will be issued for any player that withdraws from SMHA hockey programming at any time after the end of that player's final scheduled evaluation session.
- (d) **Discretionary Exemptions.** Notwithstanding the foregoing, SMHA reserves the right to review and issue refunds in connection with player withdrawal requests for health-related circumstances, relocations, or in other circumstance deemed just and equitable considering the circumstances, as determined by the Board in its sole discretion. In such circumstances, the amount of any the refund of a player's eligible registration fees, if any, will be in the amount and upon the other terms and conditions determined by the Board in its sole discretion. No refunds will be issued for any registration fees associated with conditioning/Prep camps or checking camps, except where the player has withdrawn from SMHA prior to the day on which such camp begins for the particular division.

### 2. U21 (Junior C) ONLY

All registrants are required to try out for a position on SMHA's U21 (Junior C) Team and provide a non-refundable fee at the time of registration. Once the tryouts are complete, the successful players will have three days to pay their registration fee after communication of a roster spot on the Junior C Team and such registration fees will either be paid in full or via 3 equal installments. If the player fails to pay their registration fees when due, they will be removed from the team and replaced.

The Age Group Coordinator and the Operation Administrator must be notified in writing (including by email) of any request to withdraw a player's registration. Once this notification is received, SMHA will notify Hockey Calgary and the registration will be cancelled. Once this occurs the player withdrawing is not permitted to participate in any SMHA ice times.



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As and when applicable, a refund will be processed through the online registration system to the credit card used in the registration process or, where the circumstance requires, the SMHA Treasurer will issue a refund cheque to the person who completed the registration online, in each case, based on the following refund policy.

- (a) **Withdrawals prior to Tryouts.** A full refund of the tryout fee will be issued for any player that withdraws from the SMHA Junior C program at any time prior to the start of that player's first scheduled evaluation session.
- (b) **Withdrawals during Tryouts.** The tryout deposit is non-refundable, and no refunds will be issued for any player that withdraws from the SMHA Junior C program at any time after the start of that player's first scheduled evaluation session.
- (c) **Withdrawals after Tryouts and Team has been announced.** As above, all registration fees must be paid within three days of confirmation of a roster spot on the Junior C Team and no refunds will be issued for any player that withdraws from SMHA hockey programming at any time after the end of that player's final scheduled evaluation session.
- (d) **Discretionary Exemptions.** Notwithstanding the foregoing, SMHA reserves the right to review and issue refunds in connection with player withdrawal requests for health-related circumstances, relocations, or in other circumstance deemed just and equitable considering the circumstances, as determined by the Board in its sole discretion. In such circumstances, the amount of any such refund, if any, will be in the amount and upon the other terms and conditions determined by the Board in its sole discretion. No refunds will be issued for any registration fees associated with conditioning or checking camps, except where the player has withdrawn from SMHA prior to the day on which such camp begins for the particular division.

### **ELITE STREAM**

#### **1. Northwest Calgary Athletic Association (NWCAA) tryouts**

Players who are trying out for the NWCAA (Elite Stream) are required to register with SMHA (Community League) as well. As SMHA's age groups may be subject to a registration cap due to the player/goalie spots available per team, it is advisable to have the player's spot held for them with SMHA.



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SMHA understands that those players trying out for the Elite Stream are required to pay upfront for such tryout and, as such, SMHA will not collect your SMHA base registration fee until such player is released from the Elite Stream and returns to the Community League. To take advantage of this deferral of the SMHA base registration fee, follow the prompts in the registration system to apply for the Quadrant deferral. Please note this option is vetted and you will be required to pay if you are not registered with NWCAA.

Be sure to register for the Community League and the Quadrant deferral during the earliest period of available registration as published by the SMHA from time to time as (a) any subsequent increase in registration fees payable in excess of the base registration fee after the earliest period of available registration will be payable upon final enrolment and acceptance of the player into the Community League and prior to the player participating in their first scheduled evaluation session, and (b) these increased registration fees are considered late fees under this policy and are **non-refundable** in the event that a refund is applied for under this policy.

### **SEASON INTERRUPTION**

SMHA is sympathetic to how a season interruption may affect our members and is prepared to adapt our policies to address any unusual circumstances as they arise. With regard to current registration fee refunds relating to a season interruption, should any federal, provincial or municipal government, any applicable health authority having jurisdiction over the SMHA or any applicable regulatory body overseeing SMHA determine that the current hockey season must be cancelled, suspended or modified in any way, the SMHA Board will consider, in its sole discretion, issuing refunds to members of some or all of their eligible registration fees depending on the unique circumstances and characteristics of any cancelled, suspended or modified season. In so doing, SMHA shall giving due consideration to applying a consistent refund methodology with a goal of refunding as much to members as possible while maintaining a stable financial position for the future of the SMHA.